

II Risk Management Nelle Aziende Sanitarie Pdf Pdf

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This collection examines a range of HRM-related topics that will influence the capacity of public sector agencies to negotiate and respond to the challenges ahead.

World Congress on Medical Physics and Biomedical Engineering September 7 - 12, 2009 Munich, Germany 2010-01-06 Olaf Dössel Present Your Research to the World! The World Congress 2009 on Medical Physics and Biomedical Engineering – the triennial scientific meeting of the IUPESM - is the world’s leading forum for presenting the results of current scientific work in health-related physics and technologies to an international audience. With more than 2,800 presentations it will be the biggest conference in the fields of Medical Physics and Biomedical Engineering in 2009! Medical physics, biomedical engineering and bioengineering have been driving forces of innovation and progress in medicine and healthcare over the past two decades. As new key technologies arise with significant potential to open new options in diagnostics and therapeutics, it is a multidisciplinary task to evaluate their benefit for medicine and healthcare with respect to the quality of performance and therapeutic output. Covering key aspects such as information and communication technologies, micro- and nanosystems, optics and biotechnology, the congress will serve as an inter- and multidisciplinary platform that brings together people from basic research, R&D, industry and medical application to discuss these issues. As a major event for science, medicine and technology the congress provides a comprehensive overview and in-depth, first-hand information on new developments, advanced technologies and current and future applications. With this Final Program we would like to give you an overview of the dimension of the congress and invite you to join us in Munich! Olaf Dössel Congress President Wolfgang C.

Strumenti del controllo e analisi del rischio nelle aziende sanitarie 2014 Albergo Francesco Qualsiasi azienda, pubblica o privata che sia, ha la necessità di ricercare strumenti di controllo interno e di gestione che le consentano di contrastare il verificarsi di eventi avversi tipici di qualsiasi organizzazione, al fine di consentire alla stessa di poter raggiungere più efficacemente i propri obiettivi. Se, come ben noto, il "goal" fondamentale di un'azienda è quello di erogare prestazioni efficaci e sicure, diventa necessario l'implementazione di un sistema di monitoraggio ed analisi dei rischi attraverso un vero e proprio "protocollo" che prevede innanzi tutto la mappatura e la identificazione delle aree critiche, poi le tipologie di rischi, a seguire la Risk Analysis, l'implementazione di un sistema di Operational Risk Management (ORM) sino alla costruzione di un "motore organizzativo quantitativo" definito Risk Management più che mai necessario in aziende sanitarie in quanto particolarmente soggette a rischi camaleontici di ogni genere.

Il rischio clinico nelle aziende ospedaliere. Strumenti di analisi e profili di gestione 2014 Barresi

La responsabilità medica 2016-04-27 Nicola Todeschini Il tema della responsabilità nell'esercizio professioni sanitarie ha assunto in questi anni un grande rilievo per la complessità degli interessi e delle posizioni coinvolte, oltre che per la difficoltà di interpretazione del disposto normativo che tende ad alleggerire la responsabilità dell'operatore medico in ambito penale, mantenendo invece, in ambito civile, inalterati i confini della responsabilità e della risarcibilità del danno subito. Il paziente dovrà provare l'esistenza di un contratto e l'aggravamento della situazione patologica, restando a carico del sanitario, la prova che la prestazione professionale è stata eseguita con l'adeguata diligenza e che l'aggravamento deriva soltanto da eventi imprevedibili. Partendo da un'analisi dell'ampia casistica esistente e delle pronunce della giurisprudenza di legittimità e di merito, gli Autori ricostruiscono le figure di danno in relazione alle varie professioni sanitarie, soffermandosi in particolar modo sui presupposti che costituiscono la fattispecie, sulla prova del danno ingiusto, dell'evento dannoso, del nesso causale, del fatto e sull'entità del danno subito.

Social, Economic, and Political Perspectives on Public Health Policy-Making 2016-02-09 Gholipour, Rahmatollah Presently, the healthcare industry is grappling with many challenges both nationally and globally, including escalating costs, a move to a preventative care environment and a technology savvy patient with high expectations. To accommodate the changing health demands of the current global population, public healthcare policy must undergo a critical analysis. Social, Economic, and Political Perspectives on Public Health Policy-Making provides an extensive and rich compilation of research on the role of public policy in the healthcare sector and how policy reform will impact the future of healthcare delivery and administration. This research-based publication is composed of chapters from various international experts in the healthcare sector, focusing on the areas of healthcare access, quality, and value in the 21st century. Government agencies, policymakers, healthcare professionals, hospital administrators, and graduate-level students studying within the fields of government and healthcare administration will find this publication to be an essential resource.

ICGR 2019 2nd International Conference on Gender Research 2019-04-11 Prof. Paola Paoloni

Il farmaco: ricerca, sviluppo e applicazione in terapia 2019 Ettore Novellino [Italiano]:Il farmaco: ricerca, sviluppo e applicazione in terapia si propone l'obiettivo di offrire una panoramica sul processo di Ricerca e Sviluppo che un farmaco compie a partire dal momento in cui viene progettato fino alla sua pratica utilizzazione. Quando una molecola è ritenuta potenzialmente adatta per creare un medicinale, si attiva un lungo percorso che ha come traguardo la realizzazione di un nuovo mezzo terapeutico e la sua approvazione per l'immissione in commercio. Un percorso scandito dalla rigorosa osservanza di regolamenti e leggi che si sono evoluti nel tempo di pari passo con il progresso scientifico e tecnologico, ma spesso anche a seguito di reazioni avverse o eventi dannosi irreversibili che hanno innescato processi di revisione delle norme e dei protocolli sperimentali. Questo libro parte con una densa ricognizione sulla storia della farmacologia occidentale, al fine di agevolare la comprensione del coacervo di vicende e circostanze che nel tempo hanno fatto da sfondo a tutte quelle dinamiche attraverso cui il processo di Ricerca e Sviluppo si è gradualmente affermato e consolidato. Notevole attenzione è stata poi dedicata ad alcuni risvolti divenuti oramai cruciali all'interno dell'articolato universo normativo in cui il farmaco è collocato, quali le terapie avanzate e i nuovi approcci per la ricerca clinica. Inoltre, gli autori si sono concentrati sulla prescrizione dei cosiddetti off-label e sulle tematiche di farmacoutilizzazione e farmacovigilanza che, nel giro di pochi decenni, sono assunte a sfere di conoscenza sempre più significative e influenti nelle prospettive presenti e future, non solo delle scienze farmaceutiche ma dell'intera società. Lo sforzo compiuto per redigere questo volume trova la sua ragion d'essere proprio nel voler mettere a disposizione dei lettori uno sguardo d'insieme sul farmaco e sulle complesse sfide che ancora lo attendono./ [English]:"The drug: research, development and application in therapy" is an in-depth study on the Research and Development process that a drug performs from the moment it is designed up to its practical use. When a molecule is considered suitable for a medicine, a long process is activated which has as its goal the creation of a new therapeutic tool and its approval for marketing. A path marked by the strict observance of regulations and laws that have evolved over time in step with scientific and technological progress. A path that however has often been determined also by tragic events following damaging adverse reactions that have triggered processes of revision of the norms and experimental protocols. This book starts with a summary on the history of Western pharmacology, written to allow the reader to understand the circumstances that have been the background to those dynamics through which the Research and Development process has gradually consolidated. An important part of the book is dedicated to some aspects that are crucial in the normative universe in which the drug is placed, such as the advanced therapies and new approaches for clinical research. The authors also focused on the prescriptions of off-label drugs and on the issues of pharmacoutilization and pharmacovigilance, two disciplines that, in a few years, have become increasingly influential in the present and future perspectives, not only of the pharmaceutical sciences but of the entire society.

Ospedale sicuro. Realtà o miraggio? 2009 Alessandro Lucchini

L'assistenza agli anziani non autosufficienti in Italia 2015 Network Non Autosufficienza

Direito do Seguro: 2023-01-23 Ernesto Tzirulnik A Editora Contracorrente, em parceria com a Editora Roncarati, tem satisfação de anunciar a publicação do livro Direito do Seguro: II Congresso Internacional de Direito do Seguro (CJF-STJ) e VIII Fórum José Sollerio Filho (IBDS), organizado pelos eminentes juristas Ernesto Tzirulnik, Paulo de Tarso Sansiverino, João Nuno Calvão da Silva e Inaê Siqueira de Oliveira. O II Congresso Internacional de Direito do Seguro do CJF-STJ, em conjunto com o VIII Fórum José Sollerio Filho, reuniu diversos juristas e especialistas que discutiram, de forma independente e crítica, ideias voltadas para a consolidação de um Direito do Seguro verdadeiramente sintonizado com os objetivos republicanos, direcionado para as necessidades brasileiras, a proteção da vida pessoal e das atividades empresariais. Esta obra registra todo o conteúdo ministrado no encontro que foi transmitido ao vivo, reuniu mais de 50 convidados de 13 países, em 3 palestras magnas e 10 painéis. Nas palavras do Ministro Humberto Martins, "os meandros da sociedade complexa estão permeados de riscos e os seguros são inevitavelmente chamados a contribuir para a segurança de cada um de nós. E por que não se falar da coletividade? Assim, o debate de matriz securitária deve ser dinâmico, deve ser constante, porque, não bastassem os riscos corriqueiros, há riscos velhos que surgem com novas roupagens e há riscos que aparecem sob novas modalidades".

Assessing Medical Technologies 1985-02-01 Institute of Medicine New drugs, new devices, improved surgical techniques, and innovative diagnostic procedures and equipment emerge rapidly. But development of these technologies has outpaced evaluation of their safety, efficacy, cost-effectiveness, and ethical and social consequences. This volume, which is "strongly recommended" by The New England Journal of Medicine "to all those interested in the future of the practice of medicine," examines how new discoveries can be translated into better care, and how the current system's inefficiencies prevent effective health care delivery. In addition, the book offers detailed profiles of 20 organizations currently involved in medical technology assessment, and proposes ways to organize U.S. efforts and create a coordinated national system for evaluating new medical treatments and technology.

Human Factors in Safety-critical Systems 1997 Felix Redmill Safety-critical systems are found in almost every sector of industry. An understanding of the basis for the functioning of these systems is therefore vital to all involved in their operation. This book provides an overview of the whole subject

Crossing the Quality Chasm 2001-08-19 Institute of Medicine Second in a series of publications from the Institute of Medicine's Quality of Health Care in America project Today's health care providers have more research findings and more technology available to them than ever before. Yet recent reports have raised serious doubts about the quality of health care in America. Crossing the Quality Chasm makes an urgent call for fundamental change to close the quality gap. This book recommends a sweeping redesign of the American health care system and provides overarching principles for specific direction for policymakers, health care leaders, clinicians, regulators, purchasers, and others. In this comprehensive volume the committee offers: A set of performance expectations for the 21st century health care system. A set of 10 new rules to guide patient-clinician relationships. A suggested organizing framework to better align the incentives inherent in payment and accountability with improvements in quality. Key steps to promote evidence-based practice and strengthen clinical information systems. Analyzing health care organizations as complex systems, Crossing the Quality Chasm also documents the causes of the quality gap, identifies current practices that impede quality care, and explores how systems approaches can be used to implement change.

Organization and Financing of Public Health Services in Europe 2018-06-29 Who Regional Office for Europe What are public health services? Countries across Europe understand what they are or what they should include differently. This study describes the experiences of nine countries detailing the ways they have opted to organize and finance public health services and train and employ their public health workforce. It covers England France Germany Italy the Netherlands Slovenia Sweden Poland and the Republic of Moldova and aims to give insights into current practice that will support decision-makers in their efforts to strengthen public health capacities and services. Each country chapter captures the historical background of public health services and the context in which they operate; sets out the main organizational structures; assesses the sources of public health financing and how it is allocated; explains the training and employment of the public health workforce; and analyses existing frameworks for quality and performance assessment. The study reveals a wide range of experience and variation across Europe and clearly illustrates two fundamentally different approaches to public health services: integration with curative health services (as in Slovenia or Sweden) or organization and provision through a separate parallel structure (Republic of Moldova). The case studies explore the context that explain this divergence and its implications. This study is the result of close collaboration between the European Observatory on Health Systems and Policies and the WHO Regional Office for Europe Division of Health Systems and Public Health. It accompanies two other Observatory publications Organization and financing of public health services in Europe and The role of public health organizations in addressing public health problems in Europe: the case of obesity alcohol and antimicrobial resistance (both forthcoming).

Public Sector Management in Italy 2013-09 Massimo Sargiacomo In the last two decades major reforms have been addressed to the broad Italian Public Sector, requiring the introduction of New Public Management - inspired ideas and tools, thus calling for further research in this field. The convergence of EU Countries towards the Euro deadline of December 31,2013 has also accelerated the managerial transformation process, as well as the consequent deployment in the Public Sector of techniques and practices widely adopted in the private sector. This refereed co-authored volume firstly introduces researchers, students and professionals into the characteristics of stakeholder and governance structures in public entities, and then guides them into different areas and issues of public sector organizations. Thus, the book seeks to provide a portrayal of the main challenges affecting different areas of Public Sector in Italy in a longitudinal manner. Accordingly, the volume initially analyzes some of the issues faced by the State bureaucratic apparatus and Regional governments, and it later provides examinations on Local Governments, Provinces, Public Transports, Healthcare and Universities. The book is built upon several years of research and teaching of the editor and co-authors in the Public Sector. This experience permitted them in some cases to also examine - within the common scientific borders of New Public Management ideas - the interrelations of Public Management and Accounting, as well as Human Resources Performance Management. Written and designed to provide a cross-areas examination of current Italian Public Sector issues and challenges, the volume provides a comprehensive investigation of a single Country, and contains not only robust theoretical insights but also

The Human Contribution 2008 J. T. Reason The Human Contribution is vital reading for all professionals in high-consequence environments and for managers of any complex system. The book draws its illustrative material from a wide variety of hazardous domains, with the emphasis on healthcare reflecting the author's focus on patient safety over the last decade. All students of human factors - however seasoned - will also find it an invaluable and thought-provoking read.

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Management of Periprosthetic Joint Infections (PJIs) 2016-10-25 J.J. Chris Arts Management of Periprosthetic Joint Infections (PJIs): Management of PJIs discusses periprosthetic joint infection (PJI), a fairly rare occurrence that is nonetheless one of the most serious complications in joint replacement surgery. Intricate interactions between the pathogen, the host, and the implant can result in PJIs which are not only physically devastating for the patient, but also financially crippling for health authorities and insurance companies. Actions taken to minimize the risk of PJIs can be extremely challenging for the orthopaedic community. Consequently, new research, which is detailed in this comprehensive book, is being undertaken to minimize and manage these challenging infections. Provides essential background knowledge on the mechanisms and identification of PJIs Dedicated chapters focus on the complex, but vital eccentricities between PJIs in different areas of the body Contains contributions from a mixture of clinical and academic experts in the field, thus ensuring balanced coverage

Knowledge Work and Knowledge-intensive Firms 2004 Mats Alvesson This book provides a critical understanding of some basic aspects of knowledge-intensive work and organizations. The author adopts a social constructivist approach and explores the management and analytical challenges of knowledge-intensive firms. It will be key reading for academics, researchers, and advanced students in organization studies, knowledge management, and innovation. - ;This book addresses the concept of knowledge, and its use in the contexts of work and organizations. It provides a critical understanding of current approaches to knowledge management, organization, and the 'knowl.

Voluntary Health Insurance in Europe: Country Experience 2016-07-20 Sagan A. No two markets for voluntary health insurance (VHI) are identical. All differ in some way because they are heavily shaped by the nature and performance of publicly financed health systems and by the contexts in which they have evolved. This volume contains short structured profiles of markets for VHI in 34 countries in Europe. These are drawn from European Union member states plus Armenia Iceland Georgia Norway the Russian Federation Switzerland and Ukraine. The book is aimed at policy-makers and researchers interested in knowing more about how VHI works in practice in a wide range of contexts. Each profile written by one or more local experts identifies gaps in publicly-financed health coverage describes the role VHI plays outlines the way in which the market for VHI operates summarises public policy towards VHI including major developments over time and highlights national debates and challenges. The book is part of a study on VHI in Europe prepared jointly by the European Observatory on Health Systems and Policies and the WHO Regional Office for Europe. A companion volume provides an analytical overview of VHI markets across the 34 countries.

Assessing Chronic Disease Management in European Health Systems 2015-12-16 World Health Organization This publication explores some of the key issues, ranging from interpreting the evidence base to assessing the policy context for, and approaches to, chronic disease management across Europe. Drawing on 12 detailed country reports (available in a second, online volume), the study provides insights into the range of care models and the people involved in delivering these; payment mechanisms and service user access; and challenges faced by countries in the implementation and evaluation of these novel approaches.

Managing the Risks of Organizational Accidents 2016-01-29 James Reason Major accidents are rare events due to the many barriers, safeguards and defences developed by modern technologies. But they continue to happen with saddening regularity and their human and financial consequences are all too often unacceptably catastrophic. One of the greatest challenges we face is to develop more effective ways of both understanding and limiting their occurrence. This lucid book presents a set of common principles to further our knowledge of the causes of major accidents in a wide variety of high-technology systems. It also describes tools and techniques for managing the risks of such organizational accidents that go beyond those currently available to system managers and safety professionals. James Reason deals comprehensively with the prevention of major accidents arising from human and organizational causes. He argues that the same general principles and management techniques are appropriate for many different domains. These include banks and insurance companies just as much as nuclear power plants, oil exploration and production companies, chemical process installations and air, sea and rail transport. Its unique combination of principles and practicalities make this seminal book essential reading for all whose daily business is to manage, audit and regulate hazardous technologies of all kinds. It is relevant to those concerned with understanding and controlling human and organizational factors and will also interest academic readers and those working in industrial and government agencies.

Making Health Care Safer 2001 "This project aimed to collect and critically review the existing evidence on practices relevant to improving patient safety"--P. v.

An Introduction to Quality Assurance in Health Care 2002-12-26 Avedis Donabedian Avedis Donabedian's name is synonymous with quality of medical care. He unraveled the mystery behind the concept by defining it in clear operational terms and provided detailed blueprints for both its measurement(known as quality assessment) and its improvement(known as quality assurance). Many before him claimed that quality couldn't be defined in concrete objective terms. He demonstrated that quality is an attrbite of a system which he called structure, a set of organized activities whiich he called process, and an outcome which results from both. In this book Donabedian tells the full story of quality assessment and assurance in simple, clear terms. He defines the meaning of quality, explicates its components, and provides clear and systematic guides to its assessment and enhancement. His style is lucid, succinct, systematic and yet personal, almost conversational.

European Drug Prevention Quality Standards 2011

Textbook of Patient Safety and Clinical Risk Management 2020-12-14 Liam Donaldson Implementing safety practices in healthcare saves lives and improves the quality of care: it is therefore vital to apply good clinical practices, such as the WHO surgical checklist, to adopt the most appropriate measures for the prevention of assistance-related risks, and to identify the potential ones using tools such as reporting & learning systems. The culture of safety in the care environment and of human factors influencing it should be developed from the beginning of medical studies and in the first years of professional practice, in order to have the maximum impact on clinicians' and nurses' behavior. Medical errors tend to vary with the level of proficiency and experience, and this must be taken into account in adverse events prevention. Human factors assume a decisive importance in resilient organizations, and an understanding of risk control and containment is fundamental for all medical and surgical specialties. This open access book offers recommendations and examples of how to improve patient safety by changing practices, introducing organizational and technological innovations, and creating effective, patient-centered, timely, efficient, and equitable care systems, in order to spread the quality and patient safety culture among the new generation of healthcare professionals, and is intended for residents and young professionals in different clinical specialties.

Risk Management in the Business Enterprise 2012-07-01 Robert Irwin Mehr

Advances in Health Management 2017-08-23 Ubaldo Comite The production of healthcare services had been out of the business, organizational, and technological dynamic that continually revolutionized the production of all other goods and services for a long time. Nowadays, this marginality has ceased as the need for healthcare is rising. Healthcare is now at the center of attention influenced by the never-ending demand of medical technology and substantial resource scarcity that imposes substantial organizational and entrepreneurial innovations. One decisive challenge that has emerged from such a situation is the management of healthcare processes, in the broad sense: healthcare professionals are called upon to demonstrate their ability to cope with complex problems because they are characterized in an institutional, ethical, organizational, and economic sense. With its eight chapters in a single segment, this book makes it possible to realize the specific nature of the problem. Its multidimensionality and the original approach are contributed and harmonized by scholars belonging to different disciplines.

Dynamic Performance Management 2016-05-02 Carmine Bianchi This book explores how to design and implement planning & control (P&C) systems that can help organizations to manage their growth and restructuring processes in a sustainability perspective. The book is not designed to enable the reader to become an experienced system dynamics modeler; rather, it aims to develop the reader's capabilities to design and implement performance management systems by using a system dynamics approach. More specifically, the book shows how to develop system dynamics models that can better support an understanding of: -What is organizational performance and how to frame and measure it; -How to identify and map the processes underlying performance; -How to design and implement a dynamic performance management system and link it to strategic planning; - How to tie strategic resource dynamics to processes and performance indicators; -How to link strategic resources, and performance indicators to responsibility and incentive systems. Using a dynamic performance management approach can improve an organization's capability to understand and manage the forces driving performance over time, as well as set goals and objectives that may properly and selectively gauge results and match them to the key responsibility areas in the planning process. The dynamic performance management approaches covered in the book are beneficial to performance management analysts, enabling them to frame their professional field within the broader context of the system. The book also includes numerous case studies and dynamic performance management models for providing examples of how dynamic performance management works in practice. In addition, a literature review is included to provide a guideline for further improvements to those readers who wish to develop relevant, specific, and detailed system dynamics modeling skills and to establish the foundation for teaching system dynamics applied to performance management in organizational and inter-organizational contexts. This is particularly relevant for graduate students who have taken system dynamics courses and need to apply their own skills to business and public management.

Epidemiology and the Delivery of Health Care Services 2012-12-06 Denise M. Oleske In this introductory textbook to epidemiology, students will discover the knowledge and skills required for managing population-based health care under health reform. Fundamental epidemiological techniques are presented teaching students to assess the health status of populations served; determine appropriate interventions based upon knowledge of factors which affect health status; and evaluate the impact of health care systems, programs, technologies, and policies on the health status of populations. Each chapter includes case studies and discussion questions.

Lean Healthcare 2008-01-01 David Fillingham

Kucers' The Use of Antibiotics 2017-10-02 M. Lindsay Grayson Kucers' The Use of Antibiotics is the definitive, internationally-authored reference, providing everything that the infectious diseases specialist and prescriber needs to know about antimicrobials in this vast and rapidly developing field. The much-expanded Seventh Edition comprises 4800 pages in 3 volumes in order to cover all new and existing therapies, and emerging drugs not yet fully licensed. Concentrating on the treatment of infectious diseases, the content is divided into four sections - antibiotics, anti-fungal drugs, anti-parasitic drugs, and anti-viral drugs - and is highly structured for ease of reference. Each chapter is organized in a consistent format, covering susceptibility, formulations and dosing (adult and pediatric), pharmacokinetics and pharmacodynamics, toxicity, and drug distribution, with detailed discussion regarding clinical uses - a feature unique to this title. Compiled by an expanded team of internationally renowned and respected editors, with expert contributors representing Europe, Africa, Asia, Australia, South America, the US, and Canada, the Seventh Edition adopts a truly global approach. It remains invaluable for anyone using antimicrobial agents in their clinical practice and provides, in a systematic and concise manner, all the information required when prescribing an antimicrobial to treat infection.

World Development Report 2019 2018-10-31 World Bank Work is constantly reshaped by technological progress. New ways of production are adopted, markets expand, and societies evolve. But some changes provoke more attention than others, in part due to the vast uncertainty involved in making predictions about the future. The 2019 World Development Report will study how the nature of work is changing as a result of advances in technology today. Technological progress disrupts existing systems. A new social contract is needed to smooth the transition and guard against rising inequality. Significant investments in human capital throughout a person's lifecycle are vital to this effort. If workers are to stay competitive against machines they need to train or retool existing skills. A social protection system that includes a minimum basic level of protection for workers and citizens can complement new forms of employment. Improved private sector policies to encourage startup activity and competition can help countries compete in the digital age. Governments also need to ensure that firms pay their fair share of taxes, in part to fund this new social contract. The 2019 World Development Report presents an analysis of these issues based upon the available evidence.

Patient Flow 2013-12-11 Randolph Hall This book is dedicated to improving healthcare through reducing delays experienced by patients. With an interdisciplinary approach, this new edition, divided into five sections, begins by examining healthcare as an integrated system. Chapter 1 provides a hierarchical model of healthcare, rising from departments, to centers, regions and the "macro system." A new chapter demonstrates how to use simulation to assess the interaction of system components to achieve performance goals, and Chapter 3 provides hands-on methods for developing process models to identify and remove bottlenecks, and for developing facility plans. Section 2 addresses crowding and the consequences of delay. Two new chapters (4 and 5) focus on delays in emergency departments, and Chapter 6 then examines medical outcomes that result from waits for surgeries. Section 3 concentrates on management of demand. Chapter 7 presents breakthrough strategies that use real-time monitoring systems for continuous improvement. Chapter 8 looks at the patient appointment system, particularly through the approach of advanced access. Chapter 9 concentrates on managing waiting lists for surgeries, and Chapter 10 examines triage outside of emergency departments, with a focus on allied health programs Section 4 offers analytical tools and models to support analysis of patient flows. Chapter 11 offers techniques for scheduling staff to match patterns in patient demand. Chapter 12 surveys the literature on simulation modeling, which is widely used for both healthcare design and process improvement. Chapter 13 is new and demonstrates the use of process mapping to represent a complex regional trauma system. Chapter 14 provides methods for forecasting demand for healthcare on a region-wide basis. Chapter 15 presents queuing theory as a method for modeling waits in healthcare, and Chapter 16 focuses on rapid delivery of medication in the event of a catastrophic event. Section 5 focuses on achieving change. Chapter 17 provides a diagnostic for assessing the state of a hospital and using the state assessment to select improvement strategies. Chapter 18 demonstrates the importance of optimizing care as patients transition from one care setting to the next. Chapter 19 is new and shows how to implement programs that improve patient satisfaction while also improving flow. Chapter 20 illustrates how to evaluate the overall portfolio of patient diagnostic groups to guide system changes, and Chapter 21 provides project management tools to guide the execution of patient flow projects.

Hospital-Based Health Technology Assessment 2017-01-23 Laura Sampietro-Colom A timely work describing how localized hospital-based health technology assessment (HB-HTA) complements general, ‘arms-length’ HTA agency efforts, and what has been the collective global impact of HB-HTA across the globe. While HB-HTA has gained significant momentum over the past few years, expertise in the field, and information on the operation and organization of HB-HTA, has been scattered. This book serves to bring this information together to inform those who are currently working in the field of HTA at the hospital, regional, national or global level. In addition, this book is intended for decision-makers and policy-makers with a stake in determining the uptake and decommissioning of new and established technologies in the hospital setting. HTA has traditionally been performed at the National/Regional level by HTA Agencies, typically linked to governments. Yet hospitals are the main entry door for most health technologies (HTs). Hospital decision-makers must undertake multiple high stakes investment and disinvestment decisions annually for innovative HTs, usually without adequate information. Despite the existence of arms-length HTA Agencies, inadequate information is available to hospital decision-makers either because relevant HTA reports are not yet released at the time of entry of new technologies to the field, or because even when the report exists, the information contained is insufficient to clarify the contextualized informational needs of hospital decision makers. Therefore, there has recently been a rising trend toward hospital-based HTA units and programs. These units/programs complement the work of National/Regional HTA Agencies by providing the key and relevant evidence needed by hospital decision makers in their specific hospital context, and within required decision-making timelines. The emergence of HB-HTA is creating a comprehensive HTA ecosystem across health care levels, which creates better bridges for knowledge translation through relevance and timeliness.

A review of UK health research funding 2006-12-06 David Sir Cooksey This Review sets out to propose a structure for the funding arrangements for the whole spectrum of health research, with the objective of obtaining the maximum benefit from research success and, where possible, eliminating duplication of effort. The Review found, however, that the UK is at risk of failing to reap the full economic, health and social benefits that the UK’s public investment in health research should generate. There is no overarching UK health research strategy to ensure UK health priorities are considered through all types of research and there are two key gaps in the translation of health research: (i) translating ideas from basic and clinical research into the development of new products and approaches to treatment of disease and illness; (ii) implementing those new products and approaches into clinical practice.The Review also found that the wider funding arrangements for supporting translation of ideas from conception to practice could be more coherent or comprehensive and, where arrangements exist, they do not function well. The Review identified cultural, institutional and financial barriers to translating research into practice in the publicly funded research arena. But it also found that, in the private sector, the pharmaceuticals industry is facing increasing challenges in translating research into health and economic benefit. The Review has sought to make recommendations that will increase the translation of R&D into health and economic benefit for the UK, both in the public and private sectors. The Review recommends that the Government should seek to achieve better coordination of health research and more coherent funding arrangements to support translation by establishing an Office for Strategic Coordination of Health Research (OSCHR).

Hazards XII 1994 Institution of Chemical Engineers (Great Britain). North Western Branch Presents the proceedings of the April 1994 conference held in Manchester - the 12th in the IChemE North Western Branch’s Hazards series. These proceedings cover the range of topics encompassed by process safety.

Patient Engagement 2016-01-01 Guendalina Graffigna Patient engagement should be envisaged as a key priority today to innovate healthcare services delivery and to make it more effective and sustainable. The experience of engagement is a key qualifier of the exchange between the demand (i.e. citizens/patients) and the supply process of healthcare services. To understand and detect the strategic levers that sustain a good quality of patients’ engagement may thus allow not only to improve clinical outcomes, but also to increase patients’ satisfaction and to reduce the organizational costs of the delivery of services. By assuming a relational marketing perspective, the book offers practical insights about the developmental process of patients’ engagement, by suggesting concrete tools for assessing the levels of patients’ engagement and strategies to sustain it. Crucial resources to implement these strategies are also the new technologies that should be (1) implemented according to precise guidelines and (2) designed according to a user-centered design process. Furthermore, the book describes possible fields of patients’ engagement application by describing the best practices and experiences matured in different fields

To Err Is Human 2000-03-01 Institute of Medicine Experts estimate that as many as 98,000 people die in any given year from medical errors that occur in hospitals. That’s more than die from motor vehicle accidents, breast cancer, or AIDSâ€”three causes that receive far more public attention. Indeed, more people die annually from medication errors than from workplace injuries. Add the financial cost to the human tragedy, and medical error easily rises to the top ranks of urgent, widespread public problems. To Err Is Human breaks the silence that has surrounded medical errors and their consequenceâ€”but not by pointing fingers at caring health care professionals who make honest mistakes. After all, to err is human. Instead, this book sets forth a national agendaâ€”with state and local implicationsâ€”for reducing medical errors and improving patient safety through the design of a safer health system. This volume reveals the often startling statistics of medical error and the disparity between the incidence of error and public perception of it, given many patients’ expectations that the medical profession always performs perfectly. A careful examination is made of how the surrounding forces of legislation, regulation, and market activity influence the quality of care provided by health care organizations and then

looks at their handling of medical mistakes. Using a detailed case study, the book reviews the current understanding of why these mistakes happen. A key theme is that legitimate liability concerns discourage reporting of errorsâ€”which begs the question, “How can we learn from our mistakes?” Balancing regulatory versus market-based initiatives and public versus private efforts, the Institute of Medicine presents wide-ranging recommendations for improving patient safety, in the areas of leadership, improved data collection and analysis, and development of effective systems at the level of direct patient care. To Err Is Human asserts that the problem is not bad people in health careâ€”it is that good people are working in bad systems that need to be made safer. Comprehensive and straightforward, this book offers a clear prescription for raising the level of patient safety in American health care. It also explains how patients themselves can influence the quality of care that they receive once they check into the hospital. This book will be vitally important to federal, state, and local health policy makers and regulators, health professional licensing officials, hospital administrators, medical educators and students, health caregivers, health journalists, patient advocatesâ€”as well as patients themselves. First in a series of publications from the Quality of Health Care in America, a project initiated by the Institute of Medicine

The Myths of Health Care 2017-10-25 Paola Adinolfi This provocative appraisal unpacks commonly held beliefs about healthcare management and replaces them with practical strategies and realistic policy goals. Using Henry Mintzberg’s “Myths of Healthcare” as a springboard, it reveals management practices that undermine care delivery, explores their cultural and corporate origins, and details how they may be reversed through changes in management strategy, organization, scale, and style. Tackling conventional wisdom about decision-making, cost-effectiveness, service quality, and equity, contributors fine-tune concepts of mission and vision by promoting collaboration, engagement, and common sense. The book’s multidisciplinary panel of experts analyzes the most popular healthcare management “myths,” among them: · The healthcare system is failing. · The healthcare system can be fixed through social engineering. · Healthcare institutions can be fixed by bringing in the heroic leader. · The healthcare system can be fixed by treating it more as a business. · Healthcare is rightly left to the private sector, for the sake of efficiency. The Myths of Health Care speaks to a large, diverse audience: scholars of all levels interested in the research in health policy and management, graduate and under-graduate students attending courses in leadership and management of public sector organization, and practitioners in the field of health care.

Human Resource Management in the Public Sector 2013-01-01 Ronald J. Burke 'An impressive collection of authoritative treatments of major current and ongoing topics in public sector human resource management, provided by both well-established experts and up-and-coming scholars who are becoming leaders in the field. A valuable resource for courses on the topic and an important reference for scholars and those seeking to maintain expert knowledge about it.' - Hal G. Rainey, The University of Georgia, US This insightful book presents current thinking and research evidence on the role of human resource management policies and practices in increasing service quality, efficiency and organizational effectiveness in the public sector. Internationally, public sector organisations face enormous challenges, including increasingly uncertain political and economic environments, more vigilant and cost-conscious governments, rapidly evolving community needs and an ageing workforce. This collection examines a range of HRM-related topics that will influence the capacity of public sector agencies to negotiate and respond to the challenges ahead. These topics include managing public sector human resources during an economic downturn, enhancing the satisfaction and motivation of public sector employees, attracting and retaining talent, leadership development, and case studies in successful public sector organizational change. With each chapter drawing on the latest research, but also emphasizing the practical implications, this collection is suitable for practitioners, researchers and students alike. It will also be valuable for HR specialists and managers of HR units in the public sector.

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