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Events Management Razaq Raj 2022-03-20 Now in its Fourth Edition, this key text has been fully revised and updated and includes two new chapters on Evaluation and Impact of Events and The Future of the Events Industry. Packed with case studies, both in-text and online, it takes the reader through the whole process of events management.

The Legal Environment of Business: Text and Cases

Frank B. Cross 2016-10-10 THE LEGAL ENVIRONMENT OF BUSINESS is the #1 text for this course--setting the standard by delivering comprehensive, authoritative, and cutting-edge coverage in an interesting and accessible format. Its recipe for success includes the same black letter law flavor as its market-leading counterpart, BUSINESS LAW by Clarkson, Miller, and Cross, but with a specific focus on current topics such as ethics, government regulation, and administrative law.

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The cases, content, and features of the exciting new Tenth Edition have been thoroughly updated to represent the latest developments in the business law environment. An excellent assortment of cases ranges from precedent-setting landmarks to important recent decisions, and ethical, global, e-commerce, digital, and corporate themes are integrated throughout. In addition, numerous critical-thinking exercises challenge students to apply what they have learned to real-world issues. Important Notice: Media content referenced within the product description or the product text may not be available in the ebook version.

Play at Work Adam L. Penenberg 2013-10-03 Do games hold the secret to better productivity? If you've ever found yourself engrossed in Angry Birds, Call of Duty, or a plain old crossword puzzle when you should have been doing something more productive, you know how easily games hold our

attention. Hardcore gamers have spent the equivalent of 5.93 million years playing World of Warcraft while the world collectively devotes about 5 million hours per day to Angry Birds. A colossal waste of time? Perhaps. But what if we could tap into all the energy, engagement, and brainpower that people are already expending and use it for more creative and valuable pursuits? Harnessing the power of games sounds like a New-Age fantasy, or at least a fad that's only for hip start-ups run by millennials in Silicon Valley. But according to Adam L. Penenberg, the use of smart game design in the workplace and beyond is taking hold in every sector of the economy, and the companies that apply it are witnessing unprecedented results. "Gamification" isn't just for consumers chasing reward points anymore. It's transforming, well, just about everything. Penenberg explores how, by understanding the

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way successful games are designed, we can apply them to become more efficient, come up with new ideas, and achieve even the most daunting goals. He shows how game mechanics are being applied to make employees happier and more motivated, improve worker safety, create better products, and improve customer service. For example, Microsoft has transformed an essential but mind-numbing task—debugging software—into a game by having employees compete and collaborate to find more glitches in less time. Meanwhile, Local Motors, an independent automaker based in Arizona, crowdsources designs from car enthusiasts all over the world by having them compete for money and recognition within the community. As a result, the company was able to bring a cutting-edge vehicle to market in less time and at far less cost than the Big Three automakers. These are just two examples of companies that have tapped the characteristics that

make games so addictive and satisfying. Penenberg also takes us inside organizations that have introduced play at work to train surgeons, aid in physical therapy, translate the Internet, solve vexing scientific riddles, and digitize books from the nineteenth century. Drawing on the latest brain science as well as his firsthand reporting from these cutting-edge companies, Penenberg offers a powerful solution for businesses and organizations of all stripes and sizes.

Organizational Change Gene Deszca 2019-08-14
Bridging theory with practice, *Organizational Change: An Action-Oriented Toolkit*'s newest edition uses models, examples, and exercises to help students engage others in the change process. It provides tools for implementing, measuring, and monitoring sustainable change initiatives and helping organizations achieve their objectives.

Total Construction Management John S. Oakland
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2017-02-17 A convergence of lean management and quality management thinking has taken place in organizations across many industries, including construction. Practices in procurement, design management and construction management are all evolving constantly and understanding these changes and how to react is essential to successful management. This book provides valuable insights for owners, designers and constructors in the construction sector. Starting by introducing the language of total quality, lean and operational excellence, this book takes the reader right up to the latest industry practice in this sector, and demonstrates the best way to manage change. Written by two of the world's leading experts, *Total Construction Management: Lean quality in construction project delivery* offers a clearly structured introduction to the most important management concepts and practices used in the

global construction industry today. This authoritative book covers issues such as procurement, BIM, all forms of waste, construction safety, and design and construction management, all explained with international case studies. It is a perfect guide for managers in all parts of the industry, and ideal for those preparing to enter the industry.

Fox and McDonald's Introduction to Fluid Mechanics Robert W. Fox 2020-06-30 Through ten editions, Fox and McDonald's Introduction to Fluid Mechanics has helped students understand the physical concepts, basic principles, and analysis methods of fluid mechanics. This market-leading textbook provides a balanced, systematic approach to mastering critical concepts with the proven Fox-McDonald solution methodology. In-depth yet accessible chapters present governing equations, clearly state assumptions, and relate mathematical

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results to corresponding physical behavior. Emphasis is placed on the use of control volumes to support a practical, theoretically-inclusive problem-solving approach to the subject. Each comprehensive chapter includes numerous, easy-to-follow examples that illustrate good solution technique and explain challenging points. A broad range of carefully selected topics describe how to apply the governing equations to various problems, and explain physical concepts to enable students to model real-world fluid flow situations. Topics include flow measurement, dimensional analysis and similitude, flow in pipes, ducts, and open channels, fluid machinery, and more. To enhance student learning, the book incorporates numerous pedagogical features including chapter summaries and learning objectives, end-of-chapter problems, useful equations, and design and open-ended problems that encourage students to apply fluid

mechanics principles to the design of devices and systems.

Management in the Era of Big Data Joanna

Paliszkievicz 2020-06-18 This book is a wonderful collection of chapters that posits how managers need to cope in the Big Data era. It highlights many of the emerging developments in technologies, applications, and trends related to management's needs in this Big Data era. —Dr. Jay Liebowitz, Harrisburg University of Science and Technology This book presents some meaningful work on Big Data analytics and its applications. Each chapter generates helpful guidance to the readers on Big Data analytics and its applications, challenges, and prospects that is necessary for organizational strategic direction. —Dr. Alex Koohang, Middle Georgia State University Big Data is a concept that has caught the attention of practitioners, academicians, and researchers. Big Data offers

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organizations the possibility of gaining a competitive advantage by managing, collecting, and analyzing massive amounts of data. As the promises and challenges posed by Big Data have increased over the past decade, significant issues have developed regarding how data can be used for improving management. Big Data can be understood as large amounts of data generated by the Internet and a variety of connected smart devices and sensors. This book discusses the main challenges posed by Big Data in a manner relevant to both practitioners and scholars. It examines how companies can leverage Big Data analytics to act and optimize the business. This book brings together the theory and practice of management in the era of Big Data. It offers a look at the current state of Big Data, including a comprehensive overview of both research and practical applications. By bringing together conceptual thinking and empirical research on the

nature, meaning, and development of Big Data in management, this book unifies research on Big Data in management to stimulate new directions for academic investigation as well as practice.

The Meritocracy Trap Daniel Markovits 2020-09-08

A revolutionary new argument from eminent Yale Law professor Daniel Markovits attacking the false promise of meritocracy It is an axiom of American life that advantage should be earned through ability and effort. Even as the country divides itself at every turn, the meritocratic ideal – that social and economic rewards should follow achievement rather than breeding – reigns supreme. Both Democrats and Republicans insistently repeat meritocratic notions. Meritocracy cuts to the heart of who we are. It sustains the American dream. But what if, both up and down the social ladder, meritocracy is a sham? Today, meritocracy has become exactly what it was conceived to resist: a

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mechanism for the concentration and dynastic transmission of wealth and privilege across generations. Upward mobility has become a fantasy, and the embattled middle classes are now more likely to sink into the working poor than to rise into the professional elite. At the same time, meritocracy now ensnares even those who manage to claw their way to the top, requiring rich adults to work with crushing intensity, exploiting their expensive educations in order to extract a return. All this is not the result of deviations or retreats from meritocracy but rather stems directly from meritocracy's successes. This is the radical argument that Daniel Markovits prosecutes with rare force. Markovits is well placed to expose the sham of meritocracy. Having spent his life at elite universities, he knows from the inside the corrosive system we are trapped within. Markovits also knows that, if we understand that meritocratic

inequality produces near-universal harm, we can cure it. When *The Meritocracy Trap* reveals the inner workings of the meritocratic machine, it also illuminates the first steps outward, towards a new world that might once again afford dignity and prosperity to the American people.

Nature-Based Solutions to 21st Century Challenges

Robert C. Brears 2020-03-24 This book provides a systematic review of nature-based solutions and their potential to address current environmental challenges. In the 21st century, society is faced by rapid urbanisation and population growth, degradation and loss of natural capital and associated ecosystem services, an increase in natural disaster risks, and climate change. With growing recognition of the need to work with ecosystems to resolve these issues there is now a move towards nature-based solutions, which involve utilising nature's ecosystem to solve societal challenges while

providing multiple co-benefits. This book systematically reviews nature-based solutions from a public policy angle, assessing policy developments which encourage the implementation of nature-based solutions to address societal challenges while simultaneously providing human well-being and biodiversity benefits. This includes enhancing sustainable urbanisation, restoring degraded ecosystems, mitigating and adapting to climate change, and reducing risks from natural disasters. While nature-based solutions can be applied strategically and equitably to help societies address a variety of climatic and non-climatic challenges, there is still a lack of understanding on how best to implement them. The book concludes by providing a best practice guide for those aiming to turn societal challenges into opportunities. This book will be of great interest to policymakers, practitioners and researchers involved in nature-based solutions,

sustainable urban planning, environmental management, and sustainable development generally.

Realities of Canadian Nursing Carol McDonald 2017-12-12 In Realities of Canadian Nursing, influential scholars throughout Canada give voice to the unheard concerns of nurses and go to great lengths to ensure the text offers readers more than an update on current and pressing professional, legal, ethical, political, social, economic, and environmental issues in nursing and healthcare. In chapter 1 of the text, authors Carol McDonald PhD, RN and Marjorie McIntyre RN, PhD offer a Framework for Analysis, which gives students and educators a shared and organized format through which to identify, analyze, and strategize about solving the issues. Students will be inspired to influence professional associations, collective bargaining units, government, and workplace and

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participate in political action. In this edition, the authors will retain the content and features that have made this text the mostly widely used issues and trends book in the Canada, while adding new coverage of Canada's Truth and Reconciliation Commission (TRC) and the subsequent Calls to Action. Student and Instructor resources on thePoint will help prepare students for the NCLEX and help faculty save time as well as integrate their course resources with their required text.

MGMT Chuck Williams 2017-02-21 4LTR Press solutions give students the option to choose the format that best suits their learning preferences.

This option is perfect for those students who focus on the textbook as their main course resource.

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Strategic Management John A. Parnell 2013-01-15

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In *Strategic Management: Theory and Practice*, Fourth Edition, John A. Parnell leads readers through detailed, accessible coverage of the strategic management field. Concise and easy to understand chapters address concepts sequentially, from external and internal analysis to strategy formulation, strategy execution, and strategic control. Rather than relegating case analysis to a chapter at the end of the book, Parnell aligns each chapter's key concepts with 25 case analysis steps. Current examples and high interest real-time cases, largely drawn from *The Wall Street Journal* and *Financial Times*, illustrate the key role of strategic management in the United States and around the world.

Knowledge Management Klaus North 2018-04-03

This textbook on knowledge management draws on the authors' more than twenty years of research, teaching and consulting experience. The first

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edition of this book brought together European, Asian and American perspectives on knowledge-based value creation; this second edition features substantial updates to all chapters, reflecting the implications of the digital transformation on knowledge work and knowledge management. It also addresses three new topics: the impact of knowledge management practices on performance; knowledge management in the public sector; and an introduction to ISO 9001:2015 as an implementation framework. The book is intended not only for academic education but also as an essential guide for managers, consultants, trainers, coaches, and all those engaged in business, public administration or non-profit work who are interested in learning about organizations in a knowledge economy. Given its wealth of case studies, examples, questions, exercises and easy-to-use knowledge management tools, it offers a true

compendium for learning about and implementing knowledge management initiatives.

The Praeger Handbook of Human Resource Management [2 volumes] Pamela Dixon 2008-11-30

The two-volume Praeger Handbook of Human Resource Management is an indispensable resource for anyone with a question relating to workplace practice or policy. Volume One contains information organized by HR task or topic: Recruitment and selection, employee development, performance management, compensation and benefits administration, and employment law. Volume Two covers organizational issues like leadership and HR strategy, organizational development, change management, and general HR issues and workplace policy. Written by experts of all stripes, including HR professors, HR consultants, and practicing HR managers, this is the one-stop, preeminent source for all things HR. Anyone with personnel

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duties—whether VP for Human Resources or office manager—will find actionable answers to all their questions quickly. Personnel management is a critical business function. Make a mistake in, say, firing an employee, and soon you may find yourself on the phone with a lawyer. This handbook will help readers avoid personnel potholes and snares. Volume one of this set tells—among dozens of other topics—how to hire well, train employees, evaluate and develop workers, fire legally, set compensation, and abide by federal and state employment laws. Volume two rises above the trees for a look at the forest: leadership development, succession planning, managing change and conflict, creating emergency response plans, managing teams, forecasting employment trends, measuring results, and acquiring HR credentials. In addition, volume two will help companies develop workplace policies on everything from suitable dress to disciplinary

procedures to work life balance. Entries in each category are short and to the point—from 500 to 1,000 words. Sprinkled throughout are longer, overview/theory pieces on subjects like performance management, selection, training, and HR Strategy. And the set will contain an extensive bibliography, resource section, and checklists on topics like hiring, safety, termination, training, and more. The Best Places to Work for are also the most profitable and the most fun. This handbook helps lay the foundation for building a rewarding, inspiring, and productive workplace, where people come to work each day with smiles on their faces.

Southern California Review of Law and Women's Studies 1996

Water Governance and Management in India Girish Chadha 2021-05-07 This book, the second volume in the series, continues to raise contextual issues and presents perspectives regarding multifaceted

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challenges in management and governance of water in India. This volume attempts to broad base and expand the dialogue started in the first volume and would touch upon issues that need immediate discussion but have been left unattended like politics and management of groundwater, efficient utilization of water in agriculture (irrigation) and improving water use efficiency and building resilience. As in the first volume, this book presents a set of suggestions and recommendations in each chapter that can help frame policy guidelines in the country.

Labour Relations in the Global Fast-Food Industry

Tony Royle 2004-08-02 The fast-food industry is one of the few industries that can be described as truly global, not least in terms of employment, which is estimated at around ten million people worldwide. This edited volume is the first of its kind, providing an analysis of labour relations in this

significant industry focusing on multinational corporations and large national companies in ten countries: the USA, Canada, the UK, the Netherlands, Germany, Australia, New Zealand, Singapore, and Russia. The extent to which multinational enterprises impose or adapt their employment practices in differing national industrial relations systems is analysed, Results reveal that the global fast-food industry is typified by trade union exclusion, high labour turnover, unskilled work, paternalistic management regimes and work organization that allows little scope for developing workers' participation in decision-making, let alone advocating widely accepted concepts of social justice and workers' rights.

Engaging Risk Paula Vene Smith 2015-09-14
Engaging Risk: A Guide for College Leaders offers presidents, provosts, deans, senior administrators, and faculty leaders a road map for establishing a

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first-rate program of risk management at their institution. Presenting risk governance as an important component of leadership, Engaging Risk adapts the central concepts of Enterprise Risk Management to a new world very different from the corporations for which ERM was designed. Of special interest to the leaders of small to mid-size liberal arts colleges, this guide takes its readers on a lively campus tour of risk, and provides them with step-by-step plans to identify, evaluate, and manage the most important risks faced by their college.

Fast Food Nation Eric Schlosser 2012 Explores the homogenization of American culture and the impact of the fast food industry on modern-day health, economy, politics, popular culture, entertainment, and food production.

Ask a Manager Alison Green 2018-05-01 From the creator of the popular website Ask a Manager and New York's work-advice columnist comes a witty,

practical guide to 200 difficult professional conversations—featuring all-new advice! There’s a reason Alison Green has been called “the Dear Abby of the work world.” Ten years as a workplace-advice columnist have taught her that people avoid awkward conversations in the office because they simply don’t know what to say. Thankfully, Green does—and in this incredibly helpful book, she tackles the tough discussions you may need to have during your career. You’ll learn what to say when

- coworkers push their work on you—then take credit for it
- you accidentally trash-talk someone in an email then hit “reply all”
- you’re being micromanaged—or not being managed at all
- you catch a colleague in a lie
- your boss seems unhappy with your work
- your cubemate’s loud speakerphone is making you homicidal
- you got drunk at the holiday party

Praise for *Ask a Manager* “A must-read for anyone who works . . .

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[Alison Green’s] advice boils down to the idea that you should be professional (even when others are not) and that communicating in a straightforward manner with candor and kindness will get you far, no matter where you work.”—Booklist (starred review) “The author’s friendly, warm, no-nonsense writing is a pleasure to read, and her advice can be widely applied to relationships in all areas of readers’ lives. Ideal for anyone new to the job market or new to management, or anyone hoping to improve their work experience.”—Library Journal (starred review) “I am a huge fan of Alison Green’s *Ask a Manager* column. This book is even better. It teaches us how to deal with many of the most vexing big and little problems in our workplaces—and to do so with grace, confidence, and a sense of humor.”—Robert Sutton, Stanford professor and author of *The No Asshole Rule* and *The Asshole Survival Guide* “*Ask a Manager* is the

ultimate playbook for navigating the traditional workforce in a diplomatic but firm way.”—Erin Lowry, author of *Broke Millennial: Stop Scraping By and Get Your Financial Life Together*

Ecorestoration for Sustainability Arnab Banerjee
2023-07-19 ECORESTORATION for SUSTAINABILITY With climate change and land degradation advancing at an alarming rate, the state of the global ecosystem and how it can be restored in our march toward sustainability is incredibly important, and this new, groundbreaking volume tackles these important issues head-on. Environmental degradation is causing severe impacts on the various Earth ecosystems. Unsustainable development and anthropogenic pressure have altered the natural balance. From this perspective, sustainability has become a major issue to frame a greener and cleaner Earth for future generations. It can be argued that the worst

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example of unsustainable development is habitat degradation. Therefore, ecorestoration and other ecological practices are becoming increasingly important in our march toward sustainability. The present book covers all the aspects of ecorestoration and sustainability and how various areas intersect in this space. Environmental degradation is increasing all over the world at an unprecedented rate. This includes air, water, soil, and other natural resources resulting in the depletion of natural resources and an unsustainable planet. Therefore, it is incredibly important to restore the ecosystem’s health and services to maintain homeostasis. In this context, ecorestoration approaches in the form of eco-friendly technologies need to be formulated to promote the protection and conservation of various ecosystems. These approaches include fresh water bodies, soil and mined-out wasteland, degraded forest, biodiversity, and other degraded ecosystems.

This important new volume from Wiley-Scrivener tackles these problems from a practical perspective, offering solutions and new methods for restoring our suffering global ecosystem. Edited by a team of experts, this collaboration of papers on these issues is a further step in our march toward sustainability. Whether for the engineer, scientist, or student, it is a must-have for any library.

Business Law: Text & Cases - Commercial Law for Accountants Roger LeRoy Miller 2016-12-05

Comprehensive, authoritative, and reader-friendly, market-leader BUSINESS LAW: TEXT AND CASES - Commercial Law for Accountants delivers an ideal blend of classic black letter law and cutting-edge contemporary issues and cases. Today, BUSINESS LAW - Commercial Law for Accountants, 14E continues to set the standard for excellence. The book's strong reader orientation makes the law accessible, interesting, and relevant.

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Intriguing cases, timely content, and effective learning features are thoroughly updated to represent the latest developments in business law. Cases range from precedent-setting landmarks to important recent decisions. Ethical, global, e-commerce, digital, and corporate themes are integrated throughout this edition with new features, such as new Digital Update that shows how digital progress is affecting the law. Numbered examples, Case in Points, sample answers, new reader-friendly Concept Summary Designs and helpful exhibits all work together to ensure reader comprehension. Important Notice: Media content referenced within the product description or the product text may not be available in the ebook version.

CompTIA A+ Core 1 (220-1101) and Core 2 (220-1102) Cert Guide Richard McDonald

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title. Note that the eBook does not provide access to the practice test software that accompanies the print book. Learn, prepare, and practice for CompTIA A+ Core 1 (220-1001) and Core 2 (220-1002) exam success with this CompTIA Cert Guide from Pearson IT Certification, a leader in IT Certification learning. Master CompTIA A+ Core 1 (220-1001) and Core 2 (220-1002) exam topics Assess your knowledge with chapter-ending quizzes Review key concepts with exam preparation tasks Practice with realistic exam questions Get practical guidance for next steps and more advanced certifications CompTIA A+ Cert Guide Core 1 (220-1001) and Core 2 (220-1002), Fifth Edition is a best-of-breed exam study guide. Leading IT certification instructor Rick McDonald shares preparation hints and test-taking tips, helping you identify areas of weakness and improve both your conceptual knowledge and hands-on skills. Material is

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presented in a concise manner, focusing on increasing your understanding and retention of exam topics. The book presents you with an organized test preparation routine through the use of proven series elements and techniques. Exam topic lists make referencing easy. Chapter-ending Exam Preparation Tasks help you drill on key concepts you must know thoroughly. Review questions help you assess your knowledge, and a final preparation chapter guides you through tools and resources to help you craft your final study plan. Well-regarded for its level of detail, assessment features, and challenging review questions and exercises, this CompTIA study guide helps you master the concepts and techniques that will allow you to succeed on the exam the first time. The CompTIA study guide helps you master all the topics on the A+ Core 1 (220-1001) and Core 2 (220-1002) exams, including: Core 1 (220-1001):

Mobile devices, networking, hardware, virtualization and cloud computing, and hardware and network troubleshooting Core 2 (220-1002): Operating systems, security, software troubleshooting, and operational procedures

Extensive improvements in this edition include: new content on Windows 10, Chrome OS, security, scripting, and remote access; expanded coverage of troubleshooting, operational procedures, laptop teardown, subassembly replacement, and virtualization; new coverage of Linux and macOS troubleshooting; new MacBook coverage; updated coverage of processors, BIOSes (including UEFI); USB 3.1 and USB-Type C; mobile device teardown; hardware upgrades; dealing with prohibited content/activity; Windows features and upgrade paths; and network and cloud computing.

Business Law Today, Comprehensive Roger LeRoy Miller 2016-01-01 Readers discover the excitement

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of cutting-edge business law as **BUSINESS LAW TODAY: COMPREHENSIVE, 11E** immerses learners in a wide selection of intriguing new cases and thorough coverage that reflects the latest developments in the field. This successful edition makes the study of business law appealing and relevant without sacrificing the legal credibility and comprehensive coverage. Each chapter's visually engaging, time-tested learning tools illustrate how law is applied to real-world business problems. Excerpted cases in the language of the court familiarize readers with legal language while emphasizing the relevance of case decisions. Readers see how landmark cases, statutes, and other laws significantly impact the way businesses today operate both within the United States and across the globe. Important Notice: Media content referenced within the product description or the product text may not be available in the ebook version.

Service-Learning in the Computer and Information Sciences Brian A. Nejmeh 2012-06-07 Offering a truly global perspective, this book serves as a road map for service-learning partnerships between information science and nonprofit organizations. It introduces for the first time an essential framework for service learning in CIS, addressing both the challenges and opportunities of this approach for all stakeholders involved: faculty, students, and community nonprofit organizations (NPOs), both domestic and abroad. This volume outlines numerous examples of successful programs from around the world, presenting practical working models for implementing joint projects between NPOs and academia.

Business Law: Text and Cases Kenneth W. Clarkson 2020-01-01 Comprehensive and authoritative, yet reader-friendly, Clarkson/Miller/Cross' BUSINESS LAW: TEXT AND CASES, 15E blends classic black

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letter law with cutting-edge coverage of contemporary issues and cases. This market-leading book offers a strong reader focus designed to make the law accessible, interesting, and relevant. Updated content and features highlight today's latest developments in business law, while cases range from precedent-setting landmarks to some of today's most important recent decisions. The authors prioritize ethics with a unique ethical decision-making framework. This edition also integrates global, e-commerce, digital, and corporate themes with insightful features, such as Digital Updates that demonstrate how digital progress is affecting the law. Numerous examples, Case in Points and Concept Summaries further help you apply the law to today's real issues. Important Notice: Media content referenced within the product description or the product text may not be available in the ebook version.

Investment Leadership Jim Ware 2004-06-01 A comprehensive guide to best practices within the investment industry Investment Leadership provides readers with the tools to understand the leadership factors that contribute to sustainable growth; diagnose their firm's culture and understand why it is important; and replicate best practices from leading firms. With the help of diagnostic tools, practical advice from industry leaders, and real-life case studies, this book sets out to explain what is wrong with the status quo and reveal the secrets of long-term success in the investment industry. James W. Ware, CFA, currently works as a consultant to money managers. He is the coauthor of *The Leadership Genius of George W. Bush* (0-471-42006-9). Beth Michaels has worked with many organizations, including Chevrolet Motors and the McDonald's Corporation. Dale Primer has worked with business executives

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from more than 700 individual businesses in over eighty-five separate industries.

Value First then Price Andreas Hinterhuber 2016-10-04 Winner of the Overall Case Award 2014 The Case Centre best selling case 2013 - 2017 Value-based pricing—pricing a product according to its value to the customer rather than its cost—is the most effective and profitable pricing strategy. Buyers need to evaluate the monetary benefits of a product against the price of its competitors. Sellers justify their price points through documenting the value of a product, emphasising its superiority against competitors and therefore justifying the premium price. *Value First then Price* is an innovative collection which proposes a quantitative methodology to value pricing, and road-tests this methodology through a wide variety of real-life industrial cases. It provides a state-of-the art and best practice overview of how leading companies

quantify and document value to customers. In doing so, this book provides researchers with a method by which to draw invaluable data-driven conclusions, and sales and marketing managers the theories and best practices they need to quantify the value of their products to demanding, hard-nosed industrial purchasers. With contributions from global industry experts this book provides cutting edge research on value quantification and value quantification capabilities with real-life, practical examples. It will be essential reading for sales and pricing specialists as well as business strategists, in both research and practice.

Principles of Management Openstax 2022-03-25

Principles of Management is designed to meet the scope and sequence requirements of the introductory course on management. This is a traditional approach to management using the leading, planning, organizing, and controlling

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approach. Management is a broad business discipline, and the Principles of Management course covers many management areas such as human resource management and strategic management, as well as behavioral areas such as motivation. No one individual can be an expert in all areas of management, so an additional benefit of this text is that specialists in a variety of areas have authored individual chapters. Contributing Authors David S. Bright, Wright State University Anastasia H. Cortes, Virginia Tech University Eva Hartmann, University of Richmond K. Praveen Parboteeah, University of Wisconsin-Whitewater Jon L. Pierce, University of Minnesota-Duluth Monique Reece Amit Shah, Frostburg State University Siri Terjesen, American University Joseph Weiss, Bentley University Margaret A. White, Oklahoma State University Donald G. Gardner, University of Colorado-Colorado Springs Jason Lambert, Texas

Woman's University Laura M. Leduc, James
Madison University Joy Leopold, Webster
University Jeffrey Muldoon, Emporia State
University James S. O'Rourke, University of Notre
Dame

*Awards ... Third Division, National Railroad
Adjustment Board* United States. National Railroad
Adjustment Board

Customer Relationship Management V. Kumar
2018-05-15 This book presents an extensive
discussion of the strategic and tactical aspects of
customer relationship management as we know it
today. It helps readers obtain a comprehensive grasp
of CRM strategy, concepts and tools and provides all
the necessary steps in managing profitable customer
relationships. Throughout, the book stresses a clear
understanding of economic customer value as the
guiding concept for marketing decisions.

Exhaustive case studies, mini cases and real-world

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illustrations under the title “CRM at Work” all
ensure that the material is both highly accessible
and applicable, and help to address key managerial
issues, stimulate thinking, and encourage problem
solving. The book is a comprehensive and up-to-
date learning companion for advanced
undergraduate students, master's degree students,
and executives who want a detailed and
conceptually sound insight into the field of CRM.
The new edition provides an updated perspective
on the latest research results and incorporates the
impact of the digital transformation on the CRM
domain.

Financing Water Security and Green Growth
Robert C. Brears 2023-04-15 Financing Water
Security and Green Growth offers a comprehensive
overview of the innovative financial instruments
and approaches available to implement water
security and green growth initiatives at various

scales and in different contexts. Robert C. Brears explores the use of a variety of public, private, and blended finance models to create climate-resilient water supplies, reduce water-energy-food nexus pressures, encourage water conservation and efficiency, and increase water reliability. He examines how these methods can decrease the costs and pollution associated with wastewater disposal, utilize natural processes to improve water quality, manage water quantity by restoring the hydrologic function of the landscape, and improve overall water governance. The book also provides in-depth case studies of the innovative application of financing tools to achieve water security and green growth in various locations of differing climates, lifestyles, and income levels, and identifies best practices.

An Injury to All Kim Moody 1988-11-17 Over the past decade American labor has faced a tidal wave of

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wage cuts, plant closures and broken strikes. In this first comprehensive history of the labor movement from Truman to Reagan, Kim Moody shows how the AFL-CIO's conservative ideology of "business unionism" effectively disarmed unions in the face of a domestic right turn and an epochal shift to globalized production. Eschewing alliances with new social forces in favor of its old Cold War liaisons and illusory compacts with big business, the AFL-CIO under George Meany and Lane Kirkland has been forced to surrender many of its post-war gains. With extraordinary attention to the viewpoints of rank-and-file workers, Moody chronicles the major, but largely unreported, efforts of labor's grassroots to find its way out of the crisis. In case studies of auto, steel, meatpacking and trucking, he traces the rise of "anti-concession" movements and in other case studies describes the formidable obstacles to the "organization of the unorganized" in the service

sector. A detailed analysis of the Rainbow Coalition's potential to unite labor with other progressive groups follows, together with a pathbreaking consideration of the possibilities of a new "labor internationalism."

Decisions and Orders of the National Labor Relations Board United States. National Labor Relations Board 2001

The Encyclopedia of Elder Care Elizabeth A. Capezuti, PhD, RN, FAAN 2017-12-07 Praise for the Third Edition: "The third edition of this outstanding resource reflects the many advances in the care of older people that have occurred since the publication of the second edition...The vast bulk of the content is accessible and relevant to an international audience. The indexing and cross-referencing are excellent... Score: 5/5 stars." -- Margaret Arthur, Nursing Standard "The information [in this book] is amazing. I reviewed

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topics in which I have expertise and was very satisfied. This is an excellent addition to my library and I will refer to it often, much like a medical dictionary... Score: 90, 4 Stars." --Doody's Medical Reviews "Provides 273 comprehensive, yet succinct, entries on a variety of topics related to elder care. In addition, many of the entries include see also references that help readers easily navigate the book. Recommended." --Choice: Current Reviews for Academic Libraries This expanded, one-of-a-kind reference of more than 250 entries provides a comprehensive guide to all of the essential elements of elder care across a breadth of health and social service disciplines. Responding to the needs of providers, directcare workers, family, and other caregivers, the diverse array of entries included in this encyclopedia recognize and address the complex medical, social, and psychological problems associated with geriatric care. In addition

to a brief, accessible summary of each topic, entries include several key references, including web links and mobile apps for additional sources of information. This updated edition contains more than 30 new entries written by renowned experts that address a variety of elder care topics. New to the Fourth Edition: New entries addressing Ethics Consultation, Eye Disorders, Pain – Acute and Chronic, and many others Key Features: Provides succinct descriptions of over 250 key topics for health and social service clinicians Offers crucial information for elder care providers across all settings and disciplines Distills current, evidence-based literature sources Written by nationally recognized expert researchers and clinicians Includes links to useful websites and mobile apps

Aging Well William A. Haseltine 2020-01-07 A Comprehensive Review of Innovative Solutions to Address Global Aging Challenges Meeting the

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healthcare and social needs of the older population is a personal challenge for millions of Americans and billions more worldwide. It is also a growing global public health challenge. Aging Well is a comprehensive study on how to support the health and well-being of older adults. This book is a must-read for every person caring for aging relatives or loved ones with disabilities. For those who read and enjoyed Atul Gawande's Being Mortal, this book is the perfect accompaniment. Aging Well provides intimate glimpses into the real-life challenges facing older adults today such as loneliness, community connection, aging in place, and the need for emergency care in the hospital and the home. Aging Well also offers caregivers, policymakers, and healthcare leaders insights into sustainable models of excellence that can reduce health spending while improving the health, well-being, and quality of life for older adults.

Hospitality Strategic Management Cathy A. Enz
2009-04-07 Updated to include the current models, theories, and hospitality practices, Hospitality Strategic Management: Concept and Cases, Second Edition is a comprehensive guide to strategic management in the international hospitality industry. Author Cathy A. Enz uses the case study approach to cover current topics such as innovation, entrepreneurship, leadership, ethics, and franchising. Eight full case studies with exhibits and documents address the areas of lodging, food service, tourism e-commerce, gaming, cruise lines, and airlines, making this book ideal for executive level training courses or hospitality industry executives interested in developing their strategic management skills.

The National Underwriter 1905

Organizational Change Tupper F. Cawsey
2015-04-17 Awaken, mobilize, accelerate, and

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institutionalize change. With a rapidly changing environment, aggressive competition, and ever-increasing customer demands, organizations must understand how to effectively adapt to challenges and find opportunities to successfully implement change. Bridging current theory with practical applications, Organizational Change: An Action-Oriented Toolkit, Third Edition combines conceptual models with concrete examples and useful exercises to dramatically improve the knowledge, skills, and abilities of students in creating effective change. Students will learn to identify needs, communicate a powerful vision, and engage others in the process. This unique toolkit by Tupper Cawsey, Gene Deszca, and Cynthia Ingols will provide readers with practical insights and tools to implement, measure, and monitor sustainable change initiatives to guide organizations to desired outcomes.

Climate Change and Cities Cynthia Rosenzweig
2018-03-29 The Urban Climate Change Research Network's Second Assessment Report on Climate Change in Cities (ARC3.2) is the second in a series of global, science-based reports to examine climate risk, adaptation, and mitigation efforts in cities. The book explicitly seeks to explore the implications of changing climatic conditions on critical urban physical and social infrastructure sectors and intersectoral concerns. The primary purpose of ARC3.2 is to inform the development and

implementation of effective urban climate change policies, leveraging ongoing and planned investments for populations in cities of developing, emerging, and developed countries. This volume, like its predecessor, will be invaluable for a range of audiences involved with climate change and cities: mayors, city officials and policymakers; urban planners; policymakers charged with developing climate change mitigation and adaptation programs; and a broad spectrum of researchers and advanced students in the environmental sciences.